



News Release

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**BRATTON TO FILL LEADERSHIP ROLES FOR COMMUNICATIONS,
GOVERNMENTAL LIAISON AND DISCLOSURE**

WASHINGTON - The Internal Revenue Service has selected Delena Bratton to be Deputy Chief, Communications and Liaison (C & L) and Director, Governmental Liaison and Disclosure (GLD).

Bratton, who has an extensive background in state-level tax administration and customer service, will play a key role in developing and building relationships with important IRS stakeholder groups. These include state, local and national government groups, tax practitioners, business groups and other organizations that deal with the nation's tax agency. She will be the top aide to David R. Williams, the IRS Chief, Communications and Liaison.

In addition, Bratton will lead more than 400 employees in the Governmental Liaison and Disclosure area. This critical group works closely with outside governmental groups on tax administration issues and handles tax disclosure issues. GLD works to address the public's right to access information while protecting taxpayer and employee confidentiality rights.

"Building good relationships with outside groups is critical to the success of the IRS," said IRS Commissioner Charles O. Rossotti. "Delena brings an outstanding record and a unique set of skills to the nation's tax agency. She will compliment a strong team at the IRS and help our efforts to improve tax administration."

Prior to Bratton's arrival, Tom Marusin temporarily held the position of Director, GLD for fifteen months. "Tom provided extraordinary stewardship during the past year as the first leader of the new GLD organization," said Williams. "He will continue to be a critical part of our team as acting Deputy Director, GLD."

Bratton has more than 20 years of experience with state government. Previously, she worked with the State of California, Board of Equalization, since 1987.

"Delena has a strong background in tax administration management and customer relations expertise involving many aspects of the California tax system, which is regarded as one of the nation's models," Williams said. "Her skills will be a crucial component in our work with state and local governments, and her vision will help the IRS carry out its Strategic Plan."

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Prior to joining the IRS, Bratton served as Chief, Customer and Taxpayer Services Division for the State of California, Board of Equalization, since 1995. In that position, she was responsible for taxpayer education, media relations, policy planning and evaluation of the Board's customer service program and the development and Implementation of the Customer Service Division.

Previously, she served as the Chief, Communications and Human Resources Division at the Board. She provided leadership for human resources as well as oversight for the Media, Publications and Document and Design Management units of the organization.

Prior to working at the Board, she served in the field of public administration at various state organizations in California.

She is a graduate of the University of San Francisco where she earned a Bachelor of Public Administration in 1983.

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